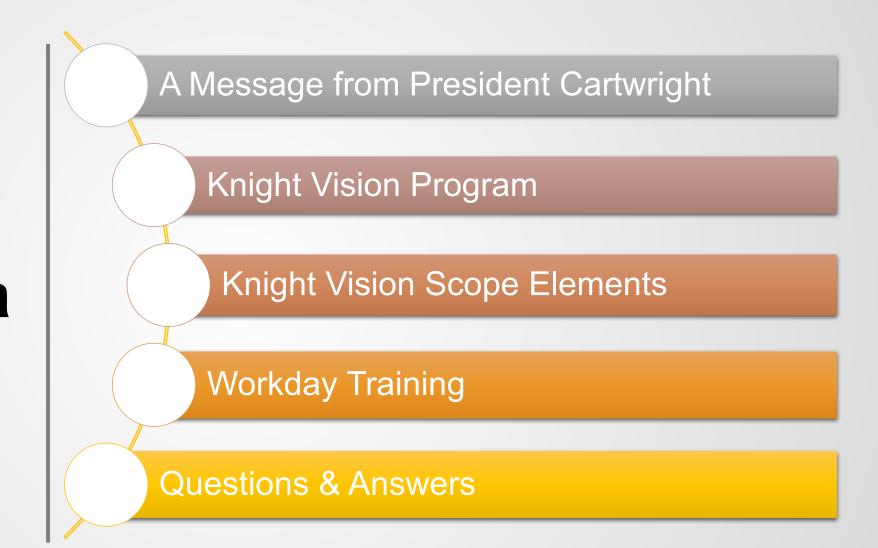
# Knight Vision Open Forum December 10, 2021



### Agenda



### **Knight Vision Program**

## **Questions & Answers Submit Questions Via Zoom**



Submit questions to the panel via the Q&A button on the Zoom window



Upvote questions to move them up in the order they will be answered.

- Click the "thumbs up" icon below any question to upvote.
- The icon will turn blue when clicked

### **Knight Vision Guiding Principles**



Simplification & Standardization



**Transformative Change** 



**Measurable Results** 



**Transparent & Inclusive** 



**Enhanced Accountability** 

### **Knight Vision Scope**

### SET

HR & Finance
Service Enhancement
Transformation

Enterprise Standard Tools

SailPoint Identity & Access Management; Informatica Integrations & API Management

### Workday

Cloud ERP HR/HCM, Financials, and Grants
Management replacing PeopleSoft

Custom
Application
Replacements for
PeopleSoft

Replacing custom applications built in PeopleSoft over the years

### Adaptive Planning

Budgeting & Forecasting

### PeopleSoft Retrofits

Modifications to make downstream systems function with Workday

## Reporting & Analytics

Data Warehouse, Enterprise Analytics, Data Governance

### **Knight Vision Program Timeline**

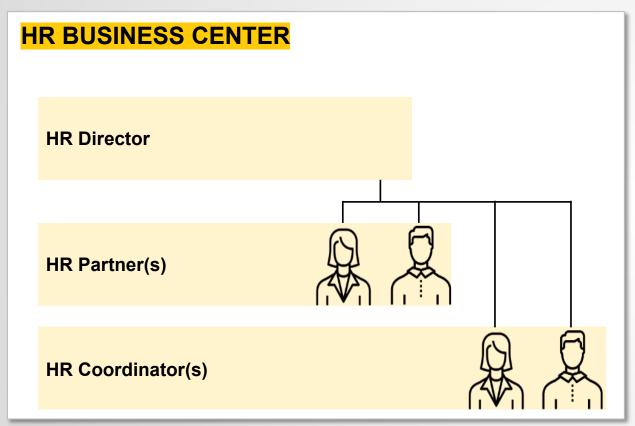
Jul '21 Oct '20 Jan '21 Mar '21 Oct '21 Jan '22 Mar '22 Jul '22 Oct '22 Jan '23 Adaptive Planning Ph 2 (tentative revised schedule) **Adaptive Planning Ph 1** Go-live 10/1/2022 Adaptive Configuration Testing & Training Configuration Testing & Training (tentative) Go-Live Workday Go-Live July 2022 Workday HR and Finance Roll-out of Additional Functions Configure & Prototype **Planning** Architect Test & Deploy Service Enhancement Transformation (SET)\* Assessment & Recommendations Operating Model & Roles Detail Transition Planning, Training, Implementation, Optimization Reporting and Analytics Platform (Data Governance, Data Analytics & Reporting Ecosystem (DARE)) \* Evaluations & Proposals, Planning, Vendor Selection Phase 3 Phase 1 Execution Phase 2 Enterprise Standard Technology Tools (Informatica Integrations Platform, SailPoint Identity Management)\* Evaluations & Proposals Planning & Phase 1 Execution Phase 2 Project Execution **Custom PeopleSoft Applications Replacement\*** Solution Selection, Project Execution TBD Research & Propose Solutions Approvals, Funding, Planning PeopleSoft Retrofits\* Research & Solutioning **Development & Testing** \*Detailed scope, schedules, and costs are still being established

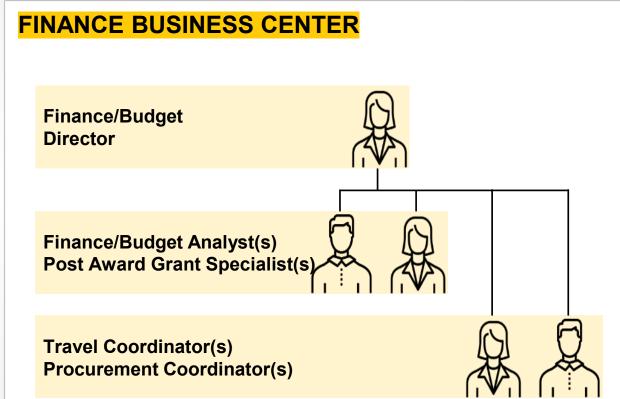
## **Service Enhancement Transformation (SET)**

Maureen Binder and Misty Shepherd

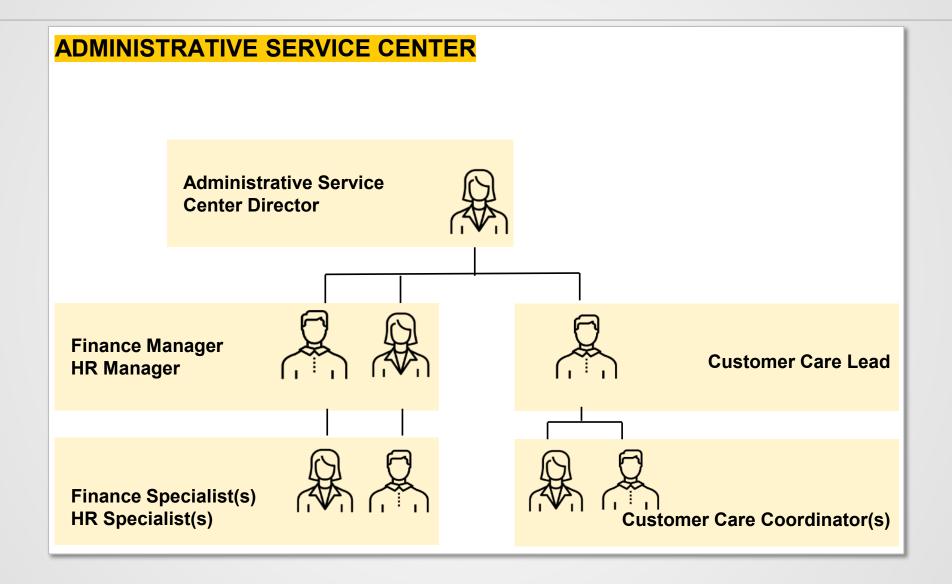


### **SET: HR & Finance Business Centers**





### **SET: Administrative Service Center**



Design Operating
Model

Organizational structure reimagined to enhance our services.

Determine Staffing

Roles and responsibilities outlined through job descriptions and staffing needs finalized.

Fill New Roles

Some staff transitioned to new roles.

Go Live

Campus transitioned to future state services and success monitored for continuous improvement.

We Are Here

Aug. 2021

Jan. 2022 July 2022

Design Services

Services to be provided by college/division business centers and the Administrative Service Center defined and configured in Workday.

Plan Workforce
Transition

Process for aligning staff with the new structure through the support of College/Division Transition Teams.

Train and Onboard

Training, including job aids, provided to ensure success of role transitions and overall implementation.

### **SET Communications**

### **Recent Updates**

- Information about transition teams and what they are
- SET Workforce Transition Charter
- SET Workforce Transition Plan
- <u>The SET Gazette</u> started on Nov. 19 (bi-weekly)

### **What's Coming**

- Knight Vision XChange focused on SET – January 12, at 11 a.m.
- SET virtual event in February more information to come soon
- Information about roles and responsibilities
- Updates to <u>SET webpage</u> as information is available

### Workday Human Resources

**Becky Moulton** 



### **Changes to HR Processes**



Mobile Functionality



Self Service Paperless Time Tracking



Self Service Leave Requests



Manager and Team Member to Team Member Visibility on Time-Off



New Process for Faculty Agreements



New Recruiting/Hiring/Onboarding Process



Workday Learning



Improved Notifications



Drillable Reports and Dashboards

### **Workday Financial Processes**

Tera Alcala



### **Changes to Financial Processes**

"Designation" worktags will be used to capture smaller buckets of funds (i.e., PI, Start-up, Balance accounts, etc.)

No more tracking these funds in Excel!

Expense reports and credit card reconciliations will be done in Workday



No more paper packets!

Gift worktags will be used to spend Foundation funds

No more paper packets!

"Punchouts" will be used to purchase goods from commonly used suppliers in Workday

Automates requisition creation

"Attractive" assets (such as laptops) will be tracked in Workday, following the same process as capital assets (\$5k or higher)

No more tracking these assets in Excel!

Budget development and planning will continue in the Adaptive Planning tool, updated to align and integrate with Workday

No more budgeting in Excel!

Projects functionality will be used for more than capital projects, including IT, carryforward, asset builds, and other operating activities

No more tracking these activities in Excel!

Cash sales will be recorded in Workday

No more manual transmittal forms to send to the Cashier's office.

### **Workday Grants**

Michelle Greco



### **Changes to Grants**

Real-time
Facilities &
Administration
(F&A)
expenditure
postings for upto-date budget
availability



Continued integration with Huron Research Suite allows utilization of HRS functionality, reporting and processes

Improved process for generating sponsor invoices





Inclusion of Financial Aid Grant awards for enhanced reporting Dashboards and Grant hierarchies for easier portfolio management and reporting

Improved workflow notifications



## Workday Technology and Integrations

**Bradley Smith** 



### Workday Technology/Integrations

140+ Integrations with critical 3<sup>rd</sup> party systems and vendors

Continuous updates and system improvements

Reduce duplicative systems

Converting data from PeopleSoft and other 3rd party systems

Mobile functionality across the entire Workday application











PeopleSoft
Campus Solutions

### Reporting and Analytics

Linda Sullivan



### **Changes to Reporting & Analytics**

### Workday Reporting: Self-service data & information

- Data updates in real-time
- Actionable reports allow users to prompt, filter, and drill to specific details
- HR and Finance data can be displayed together in a single report
- Dashboards consolidate key reports and information in one place





#### Data Governance at UCF: Trust in data

- Formalized data governance
- Utilizing new data governance technology and data owner/data steward structure
- Enhance data standardization, data quality, data usage compliance

### DARE (Data & Analytics Reporting Ecosystem): Advanced analytics

- New university-wide cloud data lake/data warehouse
- Housing multiple data sources for accessibility, governance to reduce siloed datasets
- Enable end-to-end reporting with validated, standardized data



## Custom Application Replacements for PeopleSoft (CARP)

**David Canova** 



### **Updates for CARP**

Custom Application Replacements for PeopleSoft (CARP) will identify custom apps built in PeopleSoft over the last 20 years with alternative solutions.

### What is Complete:

- Meetings with application owners
- Information gathering of each application
- Partnered with consultants to finalize analysis phase
- Research potential commonly used solutions

### Next Steps:

- Final report with timeline, overview and analysis to be completed in January
- Coordinating the short term/long term impact with each phase of Workday Implementation



### **PeopleSoft Retrofits**

Varsha Das



### **Updates for PeopleSoft Retrofits**

### PeopleSoft Retrofits project will allow UCF to:

- continue providing student services like enrollment & financial aid disbursements for ~75,000 students,
- provide the ability to integrate data between PeopleSoft and Workday,
- maintain services to ~12,000 faculty and staff
- and continue mandatory state reporting on financial activity, students, faculty and staff.

### What should you be doing?

- Retrofit any departmental reports/queries from Campus Solutions
- Review and potentially update business processes
- Understand that the source of data for employees will be Workday HCM
- Campus Solutions will continue to serve as a historical reference for person data
- View additional details on the <u>PeopleSoft</u> <u>Retrofits webpage</u>



### **Training Update**

Jacqueline Lewis



### **End-User Training Lifecycle**

### Plan

Change
Management,
Communications and
End User Training
Plan

### Architect

Change Impact
Discussion



### Configure & Prototype

End User Training Strategy, Change Impact & Training Needs Assessment, Training Matrix, End User Training Plan, Community Demos

### **Test**

Community Demos,
 Training Material
Development, Finalize
 Training Materials,
Train-the-Trainer, Pilot
 Sessions, UserExperience Sessions,
 Training Tenant
 Available, Training
 Delivered

### Deploy

Training Delivered,
Evaluate Training,
Learning Resources,
Support Network,
Post Go-Live
Training

July 2022 Workday Go-Live



Mar-Jun '21

Jul-Dec '21

Jan-Jun '22

Jun-Aug '22

### What will training look like?



### Real-time learning

Learning Labs Virtual Webinars Instructor-led Workshops Office Hours





### **Learn Your Way**



### **On-demand learning**

Job Aids Interactive Tutorials

Demo Videos Tenant Practice
User Guides Cheat Sheets

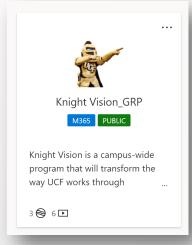
### Stream Now to Learn Workday

- Visit Office365.com and login with NID
- Select the Microsoft Stream icon to open app



Go to "Find Groups" or search to locate the

**Knight Vision Group!** 



### **Get Involved**



### **CCAG Communication Network**

### Members are:

- A team located across UCF to help users through change and continuity efforts
- A two-way communication channel to ensure rapid and accurate communications within UCF
- A group of people who influence positive change
- A formal network to leverage peer-to-peer communications



### Members are not:

- A replacement for existing communication mechanisms
- A substitute for the existing management structure
- A decision-making body

### Benefits of joining include:

- Monthly virtual meetings with program updates
- A sneak-peek of informational material
- Opportunities to provide feedback on handouts before they're distributed
- Access to an exclusive Microsoft Teams site with resources

Join the CCAG Communication Network

### **How to Get Involved?**



Keep up to date by visiting the Knight Vision website at knightvision.it.ucf.edu



Email: knightvision@ucf.edu



Subscribe to our newsletter:

https://tinyurl.com/KVNewsletterSubscription



Provide feedback:

https://tinyurl.com/KnightVisionFeedback



Participate in our virtual events and open forums:

knightvision.it.ucf.edu/get-involved



Q&A



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