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Knight Vision XChange: Faculty

A Conversation with the Knight Vision Program Teams

April 5, 2022



Provost Johnson Remarks Knight Vision Program Overview **SET Overview** Workday Overview How Faculty Will Be Affected The Road to Go-Live

Agenda

A Message from Provost Johnson

Knight Vision Program Overview

Knight Vision Scope

PeopleSoft Retrofits

Custom App Replacements for PeopleSoft

Modifications to make downstream systems function with Workday



Cloud ERP HR/HCM, Financials, and

Grants Management

replacing PeopleSoft

Financials

Cloud ERP
Replacing custom
applications built
in PeopleSoft
over the years

Service Enhancement Transformation

Ana Data Warehous

Enterprise Standard

Tools

SailPoint Identity & nagement:

Access Management; Informatica Integrations & API Management HR & Finance Service Enhancement Transformation

Adaptive Planning

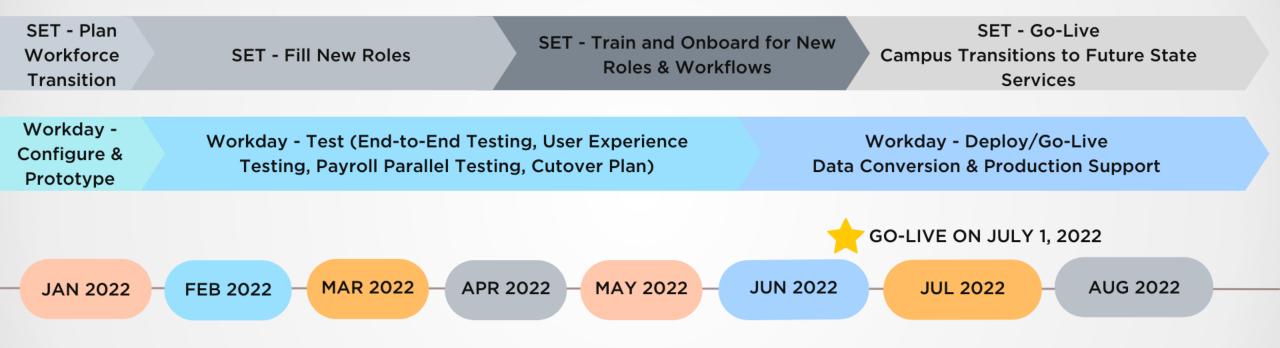
Budgeting & Forecasting

Reporting & Analytics

Data Warehouse, Enterprise Analytics, Data Governance

Knight Vision

Knight Vision Service Enhancement Transformation (SET), Workday and Workday Training 2022 Timeline



Training - Community Demos, Finalizing Training

Material Development

*Training - Training Materials Go Live on May 1

Real-Time Learning: virtual webinars, learning labs, instructor-led workshops, office hours
On-Demand Learning: job aids, user guides, cheat sheets, interactive tutorials, training tenant practice

*Faculty members will still have access to training before and after the July 1 Go-Live date

Service Enhancement Transformation Overview



SET Realignment

Takeaways

- All responsibilities are re-aligned.
- All employees remain at UCF, in the same college/division.
- Almost all employees interested in a SET role will be in such a role when SET goes live.

| | | | | u /n: | | | | | | |
|-----|-------|--|--------|--------|--------|-------------|-------------|--------------|--------|--------|
| | | | | | | SET Transit | | * | 1 - 1 | |
| FTE | Art | Bob | Cara | Dale | Eli | Fran | Guy | Hao | Jay | Kris |
| | EoI-Y | Eol-Y | EoI-Y | EoI-Y | EoI-Y | EoI-Y | EoI-Y | EoI-Y | Eol-N | Eol-N |
| 10 | Fin-1 | Fin-6 | Fin-16 | Fin-22 | Fin-26 | Fin-34 | Fin-37 | Fin-43 | Fin-48 | Fin-49 |
| 20 | Fin-2 | Fin-7 | Fin-17 | Fin-23 | Fin-27 | Fin-35 | Fin-38 | Fin-44 | Ac-8 | Fin-50 |
| 30 | Fin-3 | Fin-8 | Fin-18 | Fin-24 | Fin-28 | Fin-36 | Fin-39 | Fin-45 | Ac-9 | Ac-15 |
| 40 | Fin-4 | Fin-9 | Fin-19 | Fin-25 | Fin-29 | HR-12 | Fin-40 | Fin-46 | Ac-10 | Ac-16 |
| 50 | Fin-5 | Fin-10 | Fin-20 | HR-5 | Fin-30 | HR-13 | Fin-41 | Fin-47 | Ac-11 | Ac-17 |
| 60 | HR-1 | Fin-11 | Fin-21 | HR-6 | Fin-31 | HR-14 | Fin-42 | HR-19 | Ac-12 | Ac-18 |
| 70 | HR-2 | Fin-12 | HR-4 | HR-7 | Fin-32 | HR-15 | HR-18 | HR-20 | Ac-13 | Ac-19 |
| 80 | HR-3 | Fin-13 | Ac-2 | HR-8 | Fin-33 | HR-16 | Ac-4 | Ac-6 | Ac-14 | Ac-20 |
| 90 | Ac-1 | Fin-14 | Ad-2 | HR-9 | HR-10 | HR-17 | Ac-5 | Ac-7 | Ad-7 | Ad-9 |
| 100 | Ad-1 | Fin-15 | Ad-3 | Ad-4 | HR-11 | Ac-3 | Ad-5 | Ad-6 | Ad-8 | Ad-10 |
| | | | | | | | | | | |
| | | College/Division Post-SET Transition Employees | | | | | | | | |
| FTE | Art | Bob | Cara | Dale | Eli | Fran | Guy | Hao | Jay | Kris |
| | dept | FIN | FIN | HR | FIN | HR | FIN | FIN | dept | dept |
| | | | | | | | | | | |
| 10 | Ac-1 | Fin-6 | Fin-16 | HR-5 | Fin-26 | HR-12 | Fin-37 | Fin-43 | Ac-8 | Ac-15 |
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| 60 | Ac-7 | Fin-11 | Fin-21 | HR-4 | Fin-31 | HR-17 | Fin-42 | Fin-1 | Ac-13 | Ac-20 |
| 70 | Ad-6 | Fin-12 | Fin-22 | HR-10 | Fin-32 | HR-1 | Fin-34 | Fin-2 | Ac-14 | Ad-2 |
| 80 | Ad-5 | Fin-13 | Fin-23 | HR-11 | Fin-33 | HR-2 | Fin-35 | Fin-3 | Ac-2 | Ad-3 |
| 90 | Ad-4 | Fin-14 | Fin-24 | HR-19 | Fin-49 | HR-3 | Fin-36 | Fin-4 | Ad-7 | Ad-9 |
| 100 | Ad-1 | Fin-15 | Fin-25 | HR-20 | Fin-50 | HR-18 | Fin-48 | Fin-5 | Ad-8 | Ad-10 |

SET Updates

Expression of Interest

Closed on Feb. 20

- 405 staff expressed interest
- SET leaders are reviewing qualifications and will meet with staff to confirm fit and interest

SET Leadership

- 100% (18/18) of Finance Business Center leader positions filled
- 85% (11/13) of HR Business Center leader positions filled
- SET leaders will review org charts for college/division

Selection Process

- Offers to staff began week of March 21
- Supervisors, transition teams and stakeholders will be notified
- Goal of 85% offers made by April 30

Training

Training course catalog reviewed and finalized

- Individual training plans will be created for selected staff
- SMEs will be identified for training
- Training will begin in May

Workforce Transition

- SET leaders have names of interested staff
- "Other," non-HR/ finance responsibilities are being tracked
- Technology, equipment and space is being determined



Business Center Leadership

Finance Business Center Leaders

Rebeca Richards, senior academic finance leader

- Karen Cobbs, Academic Affairs
- Donna DuBuc, Administration and Finance and Facilities & Safety
- Lesanne Brunswick, Burnett Honors College
- Cathy Radzai, College of Arts and Humanities
- **Jessica Dong**, College of Business Administration
- Allison Jefferson, College of Community Innovation and Education
- Nanette Aubert, College of Engineering & Computer Science
- Nicole Arft, College of Graduate Studies
- Jacquelyn Daigneault, College of Health Professions and Sciences
- Danny Cavallo, College of Medicine
- Sunny Heyl, College of Nursing
- Mark Wagenhauser, College of Optics and Photonics
- Seresa Cruz, College of Sciences
- Heather Simeon, President's Division
- Chris Hale, Office of Research and Research Centers & Institutes
- Catherine Gholson, Rosen College of Hospitality Management
- Sharon Ekern, Student Development and Enrollment Services

HR Business Center Leaders

Bernice Lugo, senior HR leader

- Abbee Camen, Academic Affairs
- Millicent Downer, Administration and Finance
- Suzanne Lin, College of Arts and Humanities
- Amy Perry, College of Business, Rosen College of Hospitality Management and College of Optics and Photonics
- Vanessa Nixon, College of Community Innovation and Education
- Katy Salisbury, College of Engineering & Computer Science
- College of Health Professions and Sciences and College of Nursing, (ongoing search)
- Nancy Gayton, College of Medicine
- Madeline Byrne, College of Sciences
- Doug Lewis, Facilities & Safety
- President's Division, (ongoing search)
- Bernice Lugo /Transition, Office of Research, Research Centers & Institutes, and Burnett Honors College
- David Pavlonnis, Student Development and Enrollment Services

College/Division
Finance Business Centers +
HR Business Centers



Workday Overview



Workday will be the new Enterprise
Resource Planning
(ERP) system
changing
administrative
process across the
University.

Workday will Go
Live on July 1, 2022,
for all HR, Payroll
and Finance
functions.
Workday Student is
being evaluated for
implementation as
Phase 2.

Workday will
replace multiple
systems,
including PageUp, OASIS,
NetSuite,
Financial Edge,
Power Plan, Great
Plains and more.

Employees will use
Workday to manage
their personal info,
time off and time
worked, pay
information, finance
and reporting and
procurement.

Why Workday?

Current State of HR & Finance Processes



Future State of HR & Finance Processes



UCF has grown at an incredible rate and is composed of a strong foundation of exceptional students, staff and faculty. For a university of this size, it's necessary to implement modern technology that reflects our growth and innovation.

How will Workday Access Work?

Security access will be based on job role.

Training will be available for various roles.

Workday will be accessed through myUCF.



How Knight Vision Affects Faculty

Financial Processes

Spend Authorizations (requests for travel approval) and Expense Reports

- Faculty can create and submit their own Spend Authorizations (requests for travel approval) and Expense Reports in Workday, or they can be created on their behalf.
- Faculty can see where your Spend
 Authorizations and Expense Reports are in the approval process.
- Workday mobile functionality allows all employees to quickly upload receipts from their phones via the Workday app.

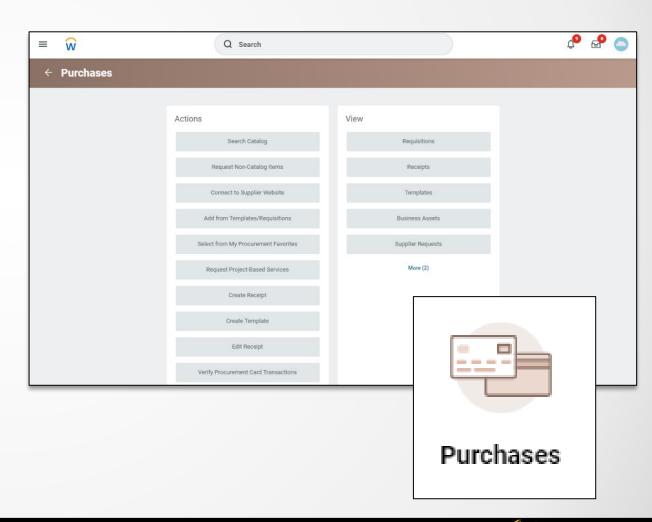
Foundation Data Model (FDM)

- FDM is replacing the PeopleSoft Chart of Accounts and the new worktags (currently PeopleSoft Chartfield Values) will allow employees to use **Designations** to capture smaller buckets of money, such as **faculty** accounts.
 - Designations will have four specific subtypes for faculty/employees:
 General, Overhead, Balance, and Startup. One person at the University can hold multiple designation types.

Financial Processes - Continued

Knight Vision Impacts to Purchasing (Procurement):

- Faculty can create and submit requisitions for purchase of goods and services or request a requisition through their Finance Business Service Center.
- Faculty will use an expense card for travel and purchase of goods and services under \$1,000.
- Workday will provide the ability to shop from within the system, rather than a separate website for Airgas, Amazon, Fisher, Grainger and Staples.
 - Similar functionality through Workday as you see on the ".com" sites today, but within Workday.
 - Additional suppliers will be added over time.



Financial Processes – Continued

Real-time Facilities & Administration (F&A) expenditure postings for up-to-date budget availability

Continued integration with **Huron Research Suite** (HRS) allows utilization of HRS functionality, reporting and processes

Department names on existing Proposal records and on the existing Credit Splits are not being converted to a Cost Center

Knight Vision Impacts to Grants:

If a proposal is in an editable state, then it can be updated to include the correct Cost Center

Award Smartform will include new fields, some will require review/completion by assigned Award **Administrative Contact** (similar to today)

Drillable reports in Workday to provide easy access to grant transaction details

Enhanced and allencompassing view of awards and related grants and personnel assigned to roles on the award/grant

PI Dashboard in Workday will provide quick access to Grants data (PARIS replacement)

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Financial Processes – Continued

5 Major Changes with Workday Reporting

- 1. Data updates in real-time, meaning reports always feature the most current data available. Transaction approvals and edits made in Workday will update right away, which means no more waiting overnight to run reports.
- 2. Actionable reports allow users to view specific details by use of filtering, sorting and drill-down, all in the same report. Reports will be interactive, and many can be accessed on mobile devices. Reports can be scheduled for auto-delivery to an individual's inbox, or to multiple inboxes.
- 3. HR and Finance data can be displayed together in a single report. Users will no longer need to manage multiple external systems and export data to create and manage reports.
- 4. Dashboards consolidate key reports and information in one place, giving users improved navigation and visibility for more accurate, streamlined planning and decision making.
- 5. Security groups/roles determine which dashboards users can access, which reports they are able to run, the kinds of data that they are able to see in those reports (e.g., PII) and their ability to drill down into further details or initiate business processes.



IKM Data & Pegasus Mine Portal

IKM Data/Pegasus Mine Portal will continue through Phase I of the Knight Vision implementation. Minor changes may occur in reports that include HR or Finance data.

HR Processes

Faculty Agreements

- After Go-Live, faculty will need to sign agreements digitally via DocuSign through Workday. These agreements include New Hire, Annual and Summer Supplemental Agreements (no more paper)
- Faculty will receive a Workday e-mail notification/inbox notification when agreements are ready to be reviewed (will no longer go directly to HR College Staff for distribution to the faculty member)
- Faculty will be able to view the final signed agreement by all parties in their Worker
 Profile Documents section

Academic Appointments

- After Go-Live, faculty will be able to view their Academic Appointments via their Academic Profile.
- Academic Appointments will track Faculty members' affiliation with academic departments or centers.
- Tenure Clock Report Tenure-earning faculty will be able to view their Tenure Clock year and what Academic Year they need to apply for Tenure via their Academic Profile.

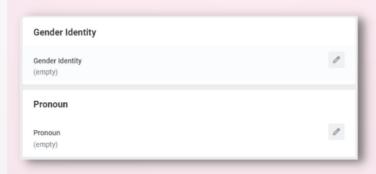
HR Processes - Continued

Self Service Profile Options in Workday:

Gender Identity Options

All UCF employees can edit their Gender Identity and Pronouns within Workday when they visit the "Personal Information" tab within their profile.

This information is visible to everyone in the organization.



Preferred Name Options

All UCF employees can modify their preferred name within Workday when they visit the "Names" tab within their profile. This name change does <u>not</u> require validation from an HR professional.

This information is visible to everyone in the organization.

| Edit Preferred Name Angelina Jolle 🚥 | | | | | | | |
|--------------------------------------|----------------------|--|--|--|--|--|--|
| Use Legal Name | As Preferred Name ★ | | | | | | |
| Prefix | :≣ | | | | | | |
| First Name * | Angelina | | | | | | |
| Middle Name | | | | | | | |
| Last Name * | Jolie | | | | | | |
| Suffix | ≔ | | | | | | |
| enter yo | pur comment | | | | | | |
| | | | | | | | |

HR Processes - Continued

Managers/supervisors will have the ability to start a student hire in Workday.

If a supervisor has selected a student, then the supervisor will be able to enter them into the system.

Additionally, the Business Center will also be able to complete the student hire in leu of the supervisor.

Q start job req Start Job Requisition neplace a worker add a worker Select a worker to replace Q start job req × Michael Jordan ---Worker Types Job Information When would you like this worker to start? Start Job Requisition Fixed Term (Fixed Term) As soon as possible ョ Select Date Individ Exmpt) 04/16/2022 Regular O Job Details Student (Fixed Term) What recruiting instruction do you have for this job? * Job Description Summary select one) Temporary elect one Do Not Post Normal V B I U A V I S Search Post Internally Post Internally & Externally Save for Later × Regular

The Road to Go-Live

Actions to Take Before Go-Live

Beginning July 1, 2022, all UCF employees will be utilizing the Workday system for HR and financials – replacing PeopleSoft HCM and Financials. Personal information currently accessed through Employee Self Service will not be transferred to Workday, so **employees will only have direct access to documents from any date earlier than July 1 prior to Go-Live**.

As we approach Go-Live, more information will be populated here https://knightvision.it.ucf.edu/actions-before-workday-go-live/ regarding what actions UCF employees need to take before the new system is implemented.



Training Update

Release and Deliver Training with tenant access beginning May 1, 2022

 Upcoming training sessions will be provided via our Training Calendar.

How to stay informed on training updates?

- Attend Workday Community Info Sessions and Day in the Life sessions
- Subscribe to Knight Vision newsletter
- View video demos before training on our <u>Microsoft</u>
 <u>Stream channel</u>



Q&A



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